

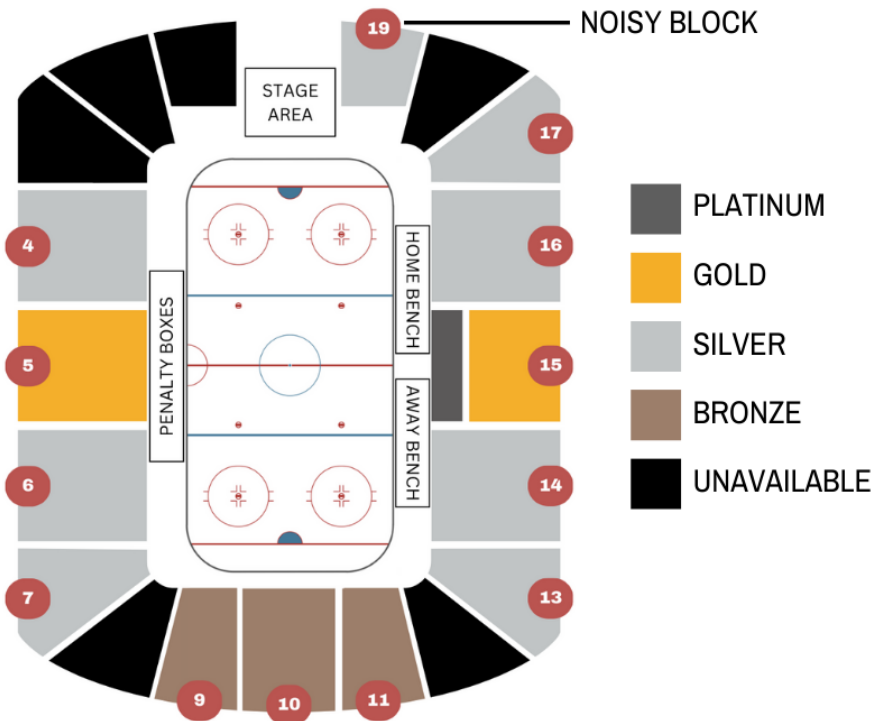


2023/24

SEASON TICKET INFORMATION

PANTHERS.CO.UK

ARENA SEATING MAP



KEY DATES

The Season Ticket application window will open for all fans on **Wednesday 1st March 2023**.

Existing 2022/23 Season Ticket holders will have until **Wednesday 31st May 2023** to renew and retain their current Season Ticket seat(s) before they are released to general sale.

The Season Ticket application window will close to all fans on **Friday 30th June 2023**.

2023/24 SEASON TICKET PRICING

RENEWAL PRICES - AVAILABLE TO 2022/23 SEASON TICKET HOLDERS ONLY, UNTIL WEDNESDAY 31 MAY 2023

	PLATINUM	GOLD	SILVER	BRONZE
ADULT	£500	£475	£420	£390
SENIOR / DISABLED	£500	£475	£400	£370
STUDENT	£500	£475	£340	£310
TEEN	£500	£475	£240	£195
JUNIOR	£500	£475	£215	£170

NEW 2023/24 SEASON TICKET HOLDER PRICES - AVAILABLE UNTIL FRIDAY 30 JUNE 2023

	PLATINUM	GOLD	SILVER	BRONZE
ADULT	£650	£495	£440	£405
SENIOR / DISABLED	£650	£495	£420	£385
STUDENT	£650	£495	£350	£320
TEEN	£650	£495	£250	£205
JUNIOR	£650	£495	£225	£180

Terms and conditions apply, please see overleaf for details.

HOW TO APPLY

Online: Please visit motorpointarenanottingham.com/online/article/season-tickets

To book online you will require an online account. If you are a new customer, you can choose your ticket type in Platinum/Gold/Silver/Bronze price bands and specify the block you would like to sit in, but will not be able to pick specific seats. To request a specific seat, please contact the Box Office on **0115 853 3101**.

If you are renewing your Season Ticket(s) and do not wish to change your current seat(s) or ticket type, we recommend booking online. To renew your current seat(s) & ticket types, you must first log into your existing account on the Motorpoint Arena Nottingham website and select "Offers" to add your season ticket(s) to your order.

Phone: To book by phone, please call **0115 853 3101** from 9am to 6pm, Monday to Saturday. To book accessible seating, please call **0808 164 4616** (This is a free phone number for accessible seating enquiries only).

Help: If you require any assistance, please email the box office at generalenquiries@motorpointarenanottingham.com

SEASON TICKET TERMS & CONDITIONS

- The Nottingham Panthers 2023/24 Season Ticket covers 26 Elite League home games
- Seniors must be aged 60 or over on the date of application
- Students must be in full-time education throughout the 2023/24 season and may be asked for ID on entry into the arena (Only physical student ID cards will be accepted as proof of concession for students. We do not accept UniDays or student discount apps such as NUS Extra)
- Teens must be aged between 13 and 17 on the date of application
- Juniors must be aged 12 or under on the date of application
- Children aged 2 or under as of 1st September 2023 are free of charge when not occupying a seat. An under 2's wristband must be requested/issued from a steward when doors open on the day of each match
- All concessions may be asked for ID on entry into the arena
- A six-month direct debit plan (with payments taken on or around the 10th of July, August, September, October, November & December) is available. Please contact the Motorpoint Arena Nottingham Box Office for more information. An administration charge (£10 adult, £5 teen/junior) will be charged per Season Ticket for using the direct debit scheme. The closing date for all direct debit applications is June 30th 2023. This service is operated by a 3rd party company called "Go Cardless". Your information will be shared with Go Cardless in order to set up and administer your direct debit plan
- Your Season Ticket will be posted to you for a charge of £3.95. It will be sent via tracked delivery at least ten days before the first league game

SEASON TICKET TERMS & CONDITIONS

- Food & beverage must be obtained from the venue
- Smoking and vaping are prohibited inside the venue
- The unauthorised use of photographic and recording equipment (whether audio or visual) is not permitted. Non-flash photography is allowed for Panthers matches.
- Keep your eye on the puck at all times.
- Air horns & laser pens are prohibited. No musical instruments will be permitted into the venue with the exception of those being used in the "noisy block" (Block 19)
- All seating (excluding accessible seats) is accessed by ascending or descending a number of steps. Customers suffering from vertigo, reduced mobility or other medical conditions are advised to take this into consideration when choosing their seats
- Once ordered, a Season Ticket cannot be cancelled and you remain liable for its full cost
- Management reserve the right to relocate any ticket holder where necessary
- Customers are required to adhere to the latest venue health, safety and welfare guidelines. Up-to-date information can be found at motorpointarenanottingham.com
- Any issues with the location of the ticket must be reported to the Arena Box Office prior to the commencement of, or during, the programme/event
- When purchasing a Season Ticket, you are buying that seat for all 26 games on the Season Ticket. Seats cannot be changed for individual games
- Management reserve the right to refuse admission for any reason, including any COVID-19 related requirements
- Any shortfall in games will only be carried forward
- Lost Season Ticket cards replaced at a cost of £25 each.
- Should your direct debit fail, management reserves the right to temporarily suspend your season ticket until the amounts owed are paid.
- Should you cancel your direct debit, management reserves the right to place restrictions on your season ticket as well as the ability to purchase tickets for any future games until the full amount is paid.
- If you fail to comply with the conditions then the Arena Operator shall be entitled to eject you from the arena and your Season Ticket will be cancelled
- Customer information will be shared between the Motorpoint Arena/National Ice Centre & The Nottingham Panthers
- By purchasing a Season Ticket you agree to the Motorpoint Arena Nottingham terms & conditions of sale which can be viewed in full here: motorpointarenanottingham.com/Online/article/terms
- As members of the crowd, you consent to being photographed, filmed and/or sound recorded for broadcast and/or publication, without payment
- Nottingham Panthers Season Tickets cannot be resold