

THE NOTTINGHAM PANTHERS

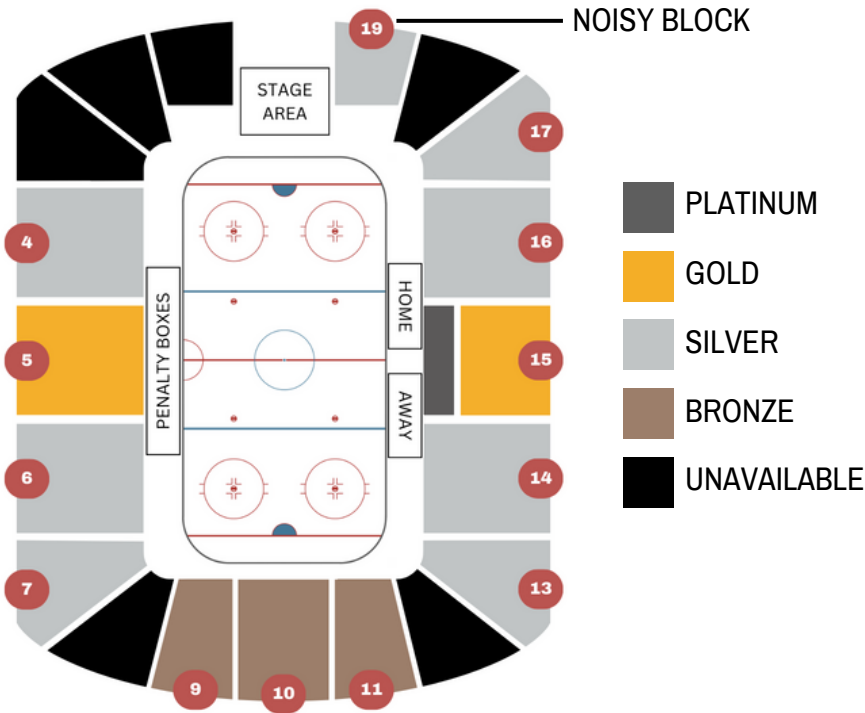


2024-25

**SEASON TICKET
RENEWAL
INFORMATION**

PANTHERS.CO.UK

ARENA SEATING MAP



KEY DATES

The Season Ticket application window will open for all fans on **Friday 12th April 2024**.

Existing 2023/24 Season Ticket holders will have until **Friday 31st May 2024** to renew and retain their current Season Ticket seat(s) before they are released to general sale.

The Season Ticket application window will close to all fans on **Sunday 30th June 2024**.

2024-25 SEASON TICKET RENEWAL PRICES

26-GAME ELITE LEAGUE SEASON RENEWAL TICKET PRICES

	PLATINUM	GOLD	SILVER	BRONZE
ADULT	£500	£475	£420	£390
SENIOR / DISABLED	£500	£475	£400	£370
STUDENT	£500	£475	£340	£310
TEEN	£500	£475	£240	£195
JUNIOR	£500	£475	£215	£170

"ALL-IN" SEASON TICKET RENEWAL PRICES - INCLUDES ALL HOME PRE-SEASON, ELITE LEAGUE, CHALLENGE CUP, & PLAYOFF QF GAMES

	PLATINUM	GOLD	SILVER	BRONZE
ADULT	£630	£585	£520	£480
SENIOR / DISABLED	£630	£585	£500	£460
STUDENT	£630	£585	£420	£380
TEEN	£630	£585	£300	£245
JUNIOR	£630	£585	£275	£220

Terms and conditions apply, please see overleaf for details.

HOW TO APPLY

Online: Please visit <https://www.motorpointarenanottingham.com/season-tickets/> for access to the new Nottingham Panthers Season Ticket Portal. To book online, you will require an account for the new Nottingham Panthers Season Ticket Portal.

If you are an existing Season Ticket Holder logging in to the new portal for the first time, you will need to use your registered email address to reset your password. Simply click "Forgotten Password?" and follow the prompts to reset. Once logged in, please take a moment to review and update your contact information if necessary.

Useful guides: [How to renew your season ticket](#) / [How to upgrade to the new 'All In' package](#)

Phone: To book by phone, please call **0115 853 3101** from 9am to 6pm, Monday to Saturday. To book accessible seating, please call **0800 164 4616** (This is a free phone number for accessible seating enquiries only).

Help: If you require any assistance, please email the box office at generalenquiries@motorpointarenanottingham.com

SEASON TICKET TERMS & CONDITIONS

- The Nottingham Panthers 2024-25 Season Ticket 26-game option covers 26 Elite League home games
- The Nottingham Panthers 2024-25 Season Ticket 'All-in' option covers all Nottingham Panthers home games. This includes all home Elite League games, challenge cup, playoff and exhibition games (Exceptions below)
- Elite League and European events such as the Playoff Finals Weekend, Challenge Cup Final, Champions Hockey League and Continental Cup are not included on the 'All-in' season ticket
- Seniors must be aged 60 or over on 1st September 2024
- Students must be in full-time education throughout the 2024-25 season and may be asked for ID on entry into the arena (Only physical student ID cards will be accepted as proof of concession for students. We do not accept UniDays or student discount apps such as NUS Extra)
- Teens must be aged between 13 and 17 on the date of application
- Juniors must be aged 12 or under on the date of application
- Children aged 2 or under as of 1st September 2024 are free of charge when not occupying a seat. An under 2's wristband can be requested/issued from a steward when doors open on the day of each match
- All concessions may be asked for ID on entry into the arena
- A six-month direct debit plan (with payments taken on or around the 10th of July, August, September, October, November & December) is available. Please contact the Motorpoint Arena Nottingham Box Office for more information. An administration charge (£10 adult, £5 teen/junior) will be charged per Season Ticket for using the direct debit scheme. The closing date for all direct debit applications is June 30th 2024. This service is operated by a 3rd party company called "Go Cardless". Your information will be shared with Go Cardless in order to set up and administer your direct debit plan.
- Your Season Ticket will be posted to you for a charge of £3.95. It will be sent via tracked delivery at least ten days before the first game included on the season ticket

PANTHERS & ARENA TERMS & CONDITIONS

- Food & beverage must be obtained from the venue
- Smoking and vaping are prohibited inside the venue
- The unauthorised use of photographic and recording equipment (whether audio or visual) is not permitted. Non-flash photography is allowed for Panthers matches.
- Keep your eye on the puck at all times.
- Air horns & laser pens are prohibited. No musical instruments will be permitted, except in the "noisy block" (Block 19)
- All seating (excluding accessible seats) is accessed by ascending or descending a number of steps. Customers suffering from vertigo, reduced mobility or other medical conditions are advised to take this into consideration when choosing their seats
- Once ordered, a Season Ticket cannot be cancelled and you remain liable for its full cost
- Management reserves the right to relocate any ticket holder where necessary
- Customers are required to adhere to the latest venue health, safety and welfare guidelines - [motorpointarenanottingham.com/safety-security/](https://www.motorpointarenanottingham.com/safety-security/)
- Any issues with the location of the ticket must be reported to the Arena Box Office prior to the commencement of, or during, the programme/event
- When purchasing a Season Ticket, you are buying that seat for all Season Ticket games. Seats cannot be changed for individual games
- Management reserves the right to refuse admission for any reason, including any COVID-19 related requirements
- Any shortfall in games will only be carried forward
- Lost Season Ticket cards can be replaced for £25 each
- Should your direct debit fail, management reserves the right to temporarily suspend your season ticket until the amounts owed are paid
- A £10 admin fee will be automatically incurred for any failed direct debit payments
- Should you cancel your direct debit, management reserves the right to place restrictions on your season ticket as well as the ability to purchase tickets for any future games until the full amount is paid
- If you fail to comply with the conditions then the Arena Operator shall be entitled to eject you from the arena and your Season Ticket will be cancelled
- Customer information will be shared between the Motorpoint Arena/National Ice Centre & The Nottingham Panthers
- By purchasing a Season Ticket you agree to the Motorpoint Arena Nottingham terms & conditions of sale which can be viewed in full here: <https://tickets.motorpointarenanottingham.com/Content/motorpointarenanottingham/termsandsale.aspx>
- Nottingham Panthers Season Tickets cannot be resold